

TERMS AND CONDITIONS

Organiser	Dutch Lady Milk Industries Berhad (196301000165/5063-V)
Contest Name	Peraduan SYOK BELI bersama Dutch Lady
Contest Period	The Contest starts at 00:00:00 on 7 th October 2021 and closes at 23:59:59 on 1 st December 2021.
Eligibility	<p>The Contest is open to all Malaysian citizens and permanent residents in Malaysia aged 18 years and above with valid identification number (MyKad or MyPR) as on 7th October 2021.</p> <p>The following groups of persons shall not be eligible to participate in the Contest:</p> <p>(a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses).</p> <p>(b) Employees of the Organiser’s agencies associated with the Contest and their immediate families (spouse, children, parents, siblings, and their spouses).</p>
Entry Method	<p>WhatsApp Entry</p> <p>1. Buy any Dutch Lady participating product(s) (“Dutch Lady Participating Products”) worth minimum of RM10 and above in a single receipt (“Proof of Purchase” or “Receipt”) at any Lotus’s participating outlet (in-store and online official store) (“Participating Outlet”) within the Contest Period. The Participating Dutch Lady</p> <ul style="list-style-type: none"> ▪ Dutch Lady UHT Milk 1L ▪ Dutch Lady UHT Milk 125ml ▪ Dutch Lady UHT Milk 200ml ▪ Dutch Lady Pasteurized Milk 1L ▪ Dutch Lady Instant Milk Powder Chocolate Flavored 900g ▪ Dutch Lady Low Fat Yoghurt 140g ▪ Dutch Lady 0% Fat Yoghurt Drink 700g ▪ Dutch Lady Juicy Milk 200ml <p>Snap a clear picture of the receipt(s) and send the following information via WhatsApp to 013-6144417.</p> <ol style="list-style-type: none"> a. Clear picture of the Proof of Purchase/Receipt b. Full Name c. MyKad/MyPR Number d. Answer to the question “Peraduan ini eksklusif untuk pelanggan Lotus? “. (Betul /Salah) <p>(e.g., Picture of Receipt, Amirah Binti Ashraf, 871108-19-5677, True)</p> <p>2. Each valid entry, completed with the required picture of receipt, fulfilled purchase requirement, correct answer and personal information received and approved by the Organizer during the Contest Period will be serialized at the back end for winners’ selection purposes (“Qualified Entry”). For every worth RM10 purchased of the Participating Products in a single receipt, one (01) serial number will be allocated to the Entry. For example</p>

TERMS AND CONDITIONS

	<p>a) The single receipt of RM 20.00 of Dutch Lady participating products, two (02) serial numbers will be allocated.</p> <p>b) The single receipt of RM 30.00 of Dutch Lady participating products, three (03) serial numbers will be allocated.</p> <p>3. The serial number will not be given out as it is for internal usage of winner's selection.</p> <p>4. There is no limit to the number of entries with valid purchases during the Contest Period.</p> <p>5. Retain the Original Receipt or Proof of Purchase for verification purposes.</p> <p>6. Notwithstanding any of the above, upon receipt of the Entry and/or upon selection of the winners, as the case may be, the Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original Proof of Purchase (hardcopy) and the identification documents for verification prior to the delivery of the Prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the Prizes.</p>
<p>Entry Deadline</p>	<p>All entries must be received by the Organiser on or before 23:59:59 on 1st December 2021.</p> <p>For the weekly submission, the Organiser shall receive the submission of Entries on or before 23:59:59 of the last date of each Contest Week as tabulated below.</p> <p><u>Contest Week Schedule</u></p> <ul style="list-style-type: none"> • WEEK 1: 07 October 2021 – 13 October 2021 • WEEK 2: 14 October 2021 – 20 October 2021 • WEEK 3: 21 October 2021 – 27 October 2021 • WEEK 4: 28 October 2021 – 03 November 2021 • WEEK 5: 04 November 2021 – 10 November 2021 • WEEK 6: 11 November 2021 – 17 November 2021 • WEEK 7: 18 November 2021 – 24 November 2021 • WEEK 8: 25 November 2021 – 01 December 2021
<p>Judging Details</p>	<p>Verification of Entries</p> <ul style="list-style-type: none"> • Original Tax Invoice receipt indicating the Product(s) and Values, Receipt Number, Valid Purchase Date and Outlet Name • Valid required Personal Details • Correct Answer • No Duplication of Proof of Purchase • No alteration of receipt in any form; store name, items purchased, prices and transaction time

TERMS AND CONDITIONS

- Handwritten Tax Invoice Receipt, Purchase Order and Delivery Note will not be accepted as proof of purchase.
- For online purchase, invoice number or order number with delivered status is accepted.

Winner Selection

Each participant is eligible to win a maximum of two **(02)** prizes during the Contest Period.

- 1 x Weekly Prize and 1 x Grand Prize, or
- 1 x Weekly Prize and 1 x First Prize, or
- 1 x Weekly Prize and 1 x Second Prize

The Organiser will contact all shortlisted Winners via WhatsApp or contact the mobile numbers from which the Organiser received of the Entry to request for delivery address as part of the Prize fulfilment process.

Failure to provide the details as per the above within the stipulated time frame will result in forfeiture of the prize. The Organiser will not be held liable in the event the Qualified winners cannot be contacted for whatever reasons.

Weekly Prize: 15 x Lotus's Voucher worth RM100

There are fifteen (15) Lotus's Voucher worth RM100 to be won for each Weekly Contest Period.

The winners will be determined based on the serialized number of qualified entries received during the Contest Weekly Period, for example: if there are 800 eligible entries/serial numbers received during the **Contest Week Period**, this number will be divided by 15. Illustration of computation is as follows:

$$800 \div 15 = 53.333$$

A total of fifteen [15] participants with entry serial number with a multiple of **53** will be declared as the Weekly Prize Winners. Example of the winning serial numbers: 53*,106*,159*,212*,262*,318* and so forth will be declared as the Weekly Prize Winners.

Total of **15 winners** will be selected for **EACH** Contest Week.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiply serial numbers will be selected as the winner.

Grand Prize: 3 x Lotus's Voucher worth RM2,000

There are three (3) Lotus's Voucher worth RM2,000 to be won throughout the Contest Period.

The winner will be determined based on the serialized number of qualified entries received during the Contest Period, for example: if there are 2,800 eligible entries received during the **Contest Period**, this number will be divided by allocated prize(s) [3]. Illustration of computation is as follows:

$$2,800 \div 3 = 933.33.$$

TERMS AND CONDITIONS

A total of three [3] participants with entry serial number with a multiple of 933 will be declared as the Grand Prize winners. Example of the winning serial numbers: 933*,1866* and 2799* will be declared as the Grand Prize winners.

Total of 3 **winners** will be selected throughout **Contest Period**

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiply serial numbers will be selected as the winner.

First Prize: 5 x RM1000 Dutch Lady's Product from Lotus's

There are five (5) 1st Prizes to be won throughout the **Contest Period**.

The winner will be determined based on the serialized number of qualified entries received during the **Contest Period**, for example: if there are 2,800 eligible entries received during the Contest Period, this number will be minus (Grand Prize winners' entries) and divided by allocated prize(s) [5]. Illustration of computation is as follows

Assuming Grand Prize winner's entries = 10* entries.

$$2,800 - (10) = 2790 \div 5 = 558$$

A total of five [5] participants with entry serial number with a multiple of **558** will be declared as the 1st Prize winners. Example of the winning serial numbers: 558*, 1116*, 1164*, 2232* and 2790* will be declared as the 1st Prize winners.

Total of 5 **winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiply serial numbers will be selected as the winner.

Second Prize: 10 x RM500 Dutch Lady's Product from Lotus's

There are ten (10) Second Prizes to be won throughout the **Contest Period**.

The winners will be determined based on the serialized number of qualified entries received during the Contest Period, for example: if there are 2,800 eligible entries/serial numbers received during the **Contest Period**, this number will be deducted with the (Grand Prize and First Prize winner's Entries) and divided by allocated Prize(s)[10]. Illustration of computation is as follows:

Assuming Grand Prize and First Prize winner's entries = 22* entries.

$$2,800 - (10+12) = 2,778 \div 10 = 277.8$$

A total of ten [10] participants with entry serial number with a multiple of **278** will be declared as the 2nd Prize Winners. Example of the winning serial numbers: 278*,556*,834*, 1112* and so forth will be declared as the 2nd Prize Winners.

Total of 10 **winners** will be selected throughout the Contest Period.

TERMS AND CONDITIONS

	<p>The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.</p> <p>Winner Announcement The list of winners will also be announced on the Organizer’s social media https://www.facebook.com/spread.the.goodness.of.milk</p> <p>All selected shortlisted winners will be informed via WhatsApp to the contact number which the Organiser received in the Qualified Entries to request for address details as part of the Prize fulfilment process.</p> <p>The Organiser shall reserve the right to request for evidence of the original Proof of Purchase (hardcopy) for verification and prize redemption. Failure to produce the hard copy of the Proof of Purchase upon request will result in disqualification and prize forfeiture.</p>
<p>Prizes</p>	<p>Grand Prize 3 x Lotus’s Voucher worth RM2,000</p> <p>First Prize 5 x RM1000 Dutch Lady’s Product from Lotus’s</p> <p>Second Prize 10 x RM500 Dutch Lady’s Product from Lotus’s</p> <p>Weekly Prize 15 x Lotus’s Voucher worth RM100 (Total of 120 Weekly Prize throughout contest period)</p>
<p>Prize Claim/Delivery Date</p>	<ol style="list-style-type: none"> 1. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. 2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser. 3. The organiser will provide menu list of Dutch Lady product to winners First Prize and Second Prize to choose from. <ol style="list-style-type: none"> a. First Prize winners, 4 times delivery with twice (2) every quarter will be send out with estimated RM250.00 worth of Dutch Lady product. b. Second Prize winners, 2 times delivery with twice (2) every quarter will be send out with estimated of RM250.00 worth of Dutch Lady product. 4. All prizes will be processed for delivery or collection 30 days after the announcement of winners of the Contest.

TERMS AND CONDITIONS

	<ol style="list-style-type: none">5. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice. The Prize must be claimed within three [3] months from the date of the letter or announcement or notice of the claim of the prize whichever is earlier.6. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.7. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
Additional Terms	<ol style="list-style-type: none">1. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions.2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and/or utilisation of any Prize won.3. The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.4. By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.5. By submitting an entry to the Contest, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.6. For a more detailed description of our privacy practices, please refer to our Privacy Policy at https://www.dutchlady.com.my/privacy-policy/ .7. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows: Dutch Lady Careline Telephone No. : 1-800-88-1191 E-mail address: dutchladycareline@frieslandcampina.com