

TERMS AND CONDITIONS

Organiser	Dutch Lady Milk Industries Berhad (196301000165/5063-V)
Promotion Name	“Berkongsi Kekuatan, Menginspirasi Kebaikan”
Promotion Period	The Promotion starts at 00:00:00 on 6 th March 2022 and closes at 23:59:59 on 30 th April 2022.
Eligibility	<p>The Promotion is open to all Malaysian citizens and permanent residents in Malaysia aged 18 years and above with valid identification number (MyKad or MyPR) as at 7th March 2022.</p> <p>The following groups of persons shall not be eligible to participate in the Promotion:</p> <p>(a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses);</p> <p>(b) Employees of the Organiser’s agencies associated with the Promotion and their immediate family members (spouse, children, parents, siblings, and their spouses).</p> <p>The Organiser shall reserve the right to request for evidence of identification documents.</p>
Entry Method	<p>WhatsApp Entry</p> <p>1. Purchase of a minimum RM35 and above worth of any Dutch Lady Participating Products in a single receipt (proof of purchase) at any participating stores (online and offline) within the Promotion Period. The Dutch Lady Participating Products are as follows:</p> <p>a) Dutch Lady GUM 123/456/6+ (850g/900g and 850g/900g Triple Pack)</p> <p>b) Dutch Lady MaxGro 600g, 1.2kg / 405g portion pack</p> <p>c) Dutch Lady UHT Milk 1L</p> <p>d) Dutch Lady UHT Milk 200ml</p> <p>e) Dutch Lady Pasteurised Milk 1L</p> <p>f) Dutch Lady Sterilised Milk 450ml and 225ml</p> <p>g) Dutch Lady UHT Milk 180ml</p> <p>h) Dutch Lady UHT Milk 125ml</p> <p>i) Dutch Lady Chocolate Drink 900g, 600g and 350g</p> <p>j) Dutch Lady Full Cream Milk Powder 900g and 600g</p> <p>k) Dutch Lady Instant Milk Powder 900g and 600g</p> <p>l) Dutch Lady Low Fat Yoghurt 140g and 500g</p> <p>m) Dutch Lady 0% Fat Yoghurt Drink 700g</p> <p>n) Dutch Lady Juicy Milk 200ml</p> <p>2. Snap a clear picture of the receipt (proof of purchase) and send the following information via WhatsApp to 018-228 8504 ;</p> <p>a. Clear picture of the receipt (proof of purchase)</p> <p>b. Full Name</p> <p>c. MyKad/MyPR Number</p> <p>d. Indicate one of the Redemption Option as per below ;</p> <p>i) To Redeem RM5 Touch’nGo e-Wallet Reload Pin : 1</p> <p>ii) To Donate to Charity : 2</p> <p>(e.g. ; Picture of receipt (proof of purchase), Daniel Bin Ashraf , 771108-10-5444, Option 2) (“Entry”).</p>

	<ol style="list-style-type: none"> 3. The Organiser WILL reply with an auto-reply acknowledgment message for each Entry received and Redemption Entry Status message within 3 working days. 4. Unclear, illegible and incomplete Entry will be disqualified. The Organiser shall reserve the right to disqualify any Entries with reprinted receipt (proof of purchase) and/or duplicated receipt (proof of purchase). Receipt (proof of purchase) can only be redeemed once and cannot be re-used. 5. Retain the Original Receipt (Proof of Purchase) for verification purposes. 6. There are 240,000 units of RM5 Touch'n Go e-Wallet Reload Pin to be redeemed throughout the Promotion Period. 7. Each single receipt with minimum purchase of RM35 and above worth of the Participating Products will be entitled to: <ol style="list-style-type: none"> a. Redeem one (1) RM5 Touch'n Go e-Wallet Reload Pin, OR b. Donate to Charity (Organizer will convert the RM5 to Dutch Lady products with an equivalent value for donation) 8. Each participant is eligible to redeem a maximum of three (03) RM5 Touch'n Go e-Wallet Reload Pin during the Promotion Period. The redemption of RM5 Touch'n Go e-Wallet Reload Pin is subject to first come first serve basis and while stocks last. 9. Notwithstanding any of the above, upon receipt of the Entry and/or upon selection of the winners, as the case may be, the Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original receipt (proof of purchase) hardcopy and the identification documents for verification prior to the delivery of the Prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the Prizes.
Entry Deadline	All entries must be received by the Organiser on or before 23:59:59 on 30 th April 2022.
Promotion Prize	<p>A total of 240,000 Touch n' Go e-Wallet Reload Pin worth RM5.00 (each) or donation value worth RM5.00 (each) to be redeemed throughout the Promotion Period.</p> <p>A) Redemption of RM5 Touch n' Go e-Wallet Reload Pin A total of 240,000 Touch n' Go e-Wallet Reload Pin worth RM5.00 (each) to be redeemed throughout the Promotion Period .</p> <p>A capping of 30,000 Touch n' Go e-Wallet Reload Pin worth RM5.00 (each) by weekly will be implemented. Any submission of redemption after the capping has been fully utilized will be carried forward automatically to the following week. Submission will be processed on a 'first come first serve basis subject to the fulfilment of the requirements in accordance with this terms and conditions.</p> <p>For submission after exceeding weekly capping, a notification will be sent to inform the participant that the submission will be processed in the following week cycle and the notification of success or failure will be sent after the submission being processed within 7 days of the new week tabulation start.</p>

	<p><u>Weekly Schedule</u></p> <ul style="list-style-type: none"> ▪ Week 1 : 6 March 2022 – 13 March 2022 ▪ Week 2 : 14 March 2022 – 20 March 2022 ▪ Week 3 : 21 March 2022 – 27 March 2022 ▪ Week 4 : 28 March 2022 – 3 April 2022 ▪ Week 5 : 4 April 2022 – 10 April 2022 ▪ Week 6 : 11 April 2022 – 17 April 2022 ▪ Week 7 : 18 April 2022 – 24 April 2022 ▪ Week 8 : 25 April 2022 – 30 April 2022 <p>B) Donate to Charity</p> <p>The Organiser will convert any Redemption Request to donate the Touch n’ Go e-Wallet Reload Pin worth RM5.00 from the Participant’s Entry as donation (of equivalent amount of Dutch Lady Products) to charity. All the donation conversion request will be tabulated at the end of the Promotion Period by the Organiser’s appointed agency.</p> <p>The Organiser has the absolute discretion to choose any charitable institution to participate with and shall announce the details of the donation and the name of the charitable institution on its official website and/or its social media account.</p>
<p>Prize Claim/Delivery Date</p>	<ol style="list-style-type: none"> 1. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. 2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser. 3. All Touch’n Go e-Wallet Reload Pin Prizes will be processed for delivery or deployment to the winners via WhatsApp application within seven (7) working days from the date of the Redemption Status Entry message received from the Organiser. Usage of the e-wallet Reload pin is subject to Touch’n Go Malaysia’s Terms & Conditions; https://www.touchngo.com.my/policies/terms-conditions 4. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice. 5. The Prizes must be claimed within three [3] months from the date of the letter or announcement or notice of the claim of the prize whichever is earlier. 6. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law. 7. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

Additional Terms	<ol style="list-style-type: none">1. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions.2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.3. The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.4. Photo and/or video entries must be suitable for publication into any public social network. Provocative, political, offensive or questionable content will not be accepted. The Organizer reserves the right at its absolute discretion regarding the criteria of photos and/or videos with inappropriate content.5. By participating in this Promotion, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.6. By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.7. For a more detailed description of our privacy practices, please refer to our Privacy Policy at https://www.dutchlady.com.my/privacy-policy/ ..8. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows: <p style="text-align: center;">Dutch Lady Careline Telephone No. : 1-800-88-1191 E-mail address: dutchladycareline@frieslandcampina.com</p>
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