TERMS AND CONDITIONS

Organiser	Dutch Lady Milk Industries Berhad (196301000165/5063-V)
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Contest Name	Peraduan Penuh Nutrisi, Nikmat Berganda di Giant
Contest Period	The Contest starts at 00:00:00 on 15 September 2022 and closes at 23:59:59 on 26 October 2022.
Eligibility	The Contest is open to all Malaysian citizens and permanent residents in Malaysia aged 18 years and above with valid identification number (MyKad or MyPR) as on 15 September 2022.
	The following groups of persons shall not be eligible to participate in the Contest:
	 (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); (b) Employees of the Organiser's agencies associated with the Contest and
	their immediate families (spouse, children, parents, siblings, and their spouses).
Entry Method	 WhatsApp Entry Buy any Dutch Lady participating product(s) ("Dutch Lady Products") worth of RM20 and above in a single receipt ("Proof of Purchase") at any Giant outlets (Participating Outlet) within the Contest Period. The Participating Dutch Lady Products are as follows:
	 a) Dutch Lady GUM 123/456/6+ 850g b) Dutch Lady MaxGro 600g c) Dutch Lady UHT Milk 1L and 200ml d) Dutch Lady Sterilized Milk 225ml and 450ml e) Dutch Lady UHT Milk 180ml and 125ml
	 Snap a clear picture of the receipt(s) and send the following information via WhatsApp to 018-228 8504; a. Clear picture of the Proof of Purchase/Receipt b. Full Name c. MyKad/MyPR Number
	(e.g.; Picture of Receipt, Aishah Bte Johari, 881108-12-5678)
	 Each valid entry, completed with the required picture of receipt, fulfilled purchase requirement and personal information received and approved by the Organizer during the Contest Period will be serialized ("Qualified Entry"). For every RM30.00 purchased of participating product in a single receipt, one (01) serial number will be allocated to the Entry. For example;
	 a. the single receipt of RM 60.00 of Dutch Lady participating products, two (02) serial numbers will be given. b. the single receipt of RM 90.00 of Dutch Lady participating products, three (03) serial numbers will be given.
	3. There is no limit to the amount of entries with valid purchases during the Contest Period.

4. Each Proof of Purchase is only eligible to one (1) submission only. The Organiser shall reserve the right to disqualify any submission with duplicated Proof of Purchase. 5. Retain the Original Receipt or Proof of Purchase for verification purposes. 6. Notwithstanding any of the above, upon receipt of the Entry and/or upon selection of the winners, as the case may be, the Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original Proof of Purchase (hardcopy) and the identification documents for verification prior to the delivery of the Prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the Prizes. **Entry Deadline** All entries must be received by the Organiser on or before 23:59:59 on 26 October 2022. For the weekly submission, the Organiser shall receive the submission of Entries on or before 23:59:59 of the last date of each Contest Week as tabulated below. **Contest Week Schedule ■ Week 1**: 15 September 2022 – 21 September 2022 **■ Week 2**: 22 September 2022 – 28 September 2022 **■ Week 3**: 29 September 2022 – 05 October 2022 **■ Week 4**: 06 October 2022 – 12 October 2022 **■ Week 5**: 13 October 2022 – 19 October 2022 **■ Week 6**: 20 October 2022 – 26 October 2022 **Verification of Entries Judging Details** 1. Original Tax Invoice receipt indicating the Product(s) and Values, Receipt Number, Valid Purchase Date and Outlet Name 2. Valid required Personal Details 3. No Duplication of Proof of Purchase 4. No alteration of receipt in any form; store name, items purchased, prices and transaction time 5. Handwritten Tax Invoice Receipt, Purchase Order and Delivery Note will not be accepted as proof of purchase. **Shortlisting of Winners** Each participant is eligible to win a maximum of two (02) prizes during the Contest Period; 1 x Weekly Prize and Grand Prize, or 1 x Weekly Prize and First Prize, or 1 x Weekly Prize and Second prize

The Organiser will contact all shortlisted Winners via WhatsApp the mobile numbers from which the Organiser received of the Submission to request for shortlisted winners to answer a simple question within the time frame given

Failure to answer the question within the stipulated time frame will result in forfeiture of the prize. The Organiser will not be held liable in the event the Qualified shortlisted winners cannot be contacted for whatever reasons.

Question: "Dutch Lady Milk Industries Berhad purpose is to nourishing Malaysians with quality dairy nutrition to help them move forward in life." (Yes/ No)

Weekly Prize: 10 x RM200 Giant Shopping Voucher

There are ten (10) RM200 Giant Shopping Voucher to be won for each week for six [6] consecutive weeks. In total, there are sixty [60] Weekly Prizes to be won throughout the Contest Period.

The shortlisted weekly winners will be determined based on the serialized number of Qualified entries received during the Contest Weekly Period, for example: if there are 1,000 eligible entries/serial numbers received during the Contest Week, this number will be divided by 10. Illustration of computation is as follows:

1,000 ÷ 10 = 100*

The Weekly Prize shortlisted winner is the 100th serial number entry and subsequent serial numbers with the multiplication of 100. Example of the shortlisted winning serial number; 100*, 200*, 300*, 400* and so forth.

Total of **10 winners** will be selected for **EACH** Contest Week.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

Grand Prize: 2 x Kitchen Aid Artisan 4.8L Stand Mixer

There are two (2) Kitchen Aid Artisan 4.8L Stand Mixer to be won throughout the Contest Period.

The shortlisted winner will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: if there are 11,000 eligible entries/serial numbers received during the **Contest Period**, this number will be divided by 2. Illustration of computation is as follows:

11,000 ÷2 = **5,500***

The Grand Prize shortlisted winner is the 5,500* serial number entry and subsequent serial numbers with the multiplication of 5,500. Example of the shortlisted winning serial number; 5,500* and 11,000*.

Total of **2 winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

First Prize: 4 x Tefal Air Fryer Oven & Grill (11L)

There are four (4) Tefal Air Fryer Oven & Grill(11L) to be won throughout the Contest Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 11,000 eligible entries/serial numbers received during the Contest Period, will be deducted with the Grand Prize winner's Entry/Entries and divided by 4. Illustration of computation is as follows:

Assuming Grand Prize winner's entries = 20* entries;

$$11,000 - 20* = 10,980 \div 4 = 2,745*$$

The First Prize shortlisted winners is the 2,745* serial number entry and subsequent serial number with the multiplication of 2,745. Example of the shortlisted winning serial number; 2745*, 5490*, 8235* and 10980*.

Total of **4 winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

Second Prize: 5 x Neoflam Steamplus Two Handle Pan

There are five (5) Neoflam Steamplus Two Handle Pan to be won throughout the Contest Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 11,000 eligible entries/serial numbers received during the Contest Period, will be deducted with the Grand Prize and First Prize winner's Entry/Entries and divided by 5. Illustration of computation is as follows:

Assuming Grand Prize and First Prize winner's entries = 58* entries;

$$11,000 - 58* = 10,942 \div 5 = 2,188.4*$$

The Second Prize shortlisted winners is the 2,188* serial number entry and subsequent serial number with the multiplication of 2,188. Example of the shortlisted winning serial number; 2188*, 4376*, 6564*, 8752* and 10940*.

Total of 5 winners will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

Winner Announcement

The list of winners will also be announced on the Organizer's social media https://www.facebook.com/spread.the.goodness.of.milk

All selected shortlisted winners will be informed via WhatsApp to the contact number which the Organiser received in the Qualified Entries to request for delivery address as part of the Prize fulfilment process.

The Organiser shall reserve the right to request for evidence of the original Proof of Purchase (hardcopy) for verification and prize redemption. Failure to produce the hard copy of the Proof of Purchase upon request will result in disqualification and prize forfeiture.

Prizes

Grand Prize

2 x KitchenAid Artisan 4.8L Stand Mixer

First Prize

4 x Tefal Air Fryer Oven & Grill (11L)

Second Prize

5 x Neoflam Steamplus Two Handle Pan

Weekly Prize (6 x Weeks)

10 x Giant Shopping Voucher worth RM200 (Total of 60 Weekly winners)

Prize Claim/Delivery Date

- 1. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever.
- 2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 3. All prizes will be processed for delivery or collection 30 days after the announcement of winners of the Contest.
- 4. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice.
- 5. The Prizes must be claimed within three [3] months from the date of the letter or announcement or notice of the claim of the prize whichever is earlier.
- 6. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.

The Organiser reserves the right to determine how uncollected Prizes will be dealt with. **Additional Terms** 1. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions. 2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and/or utilisation of any Prize won. 3. The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained. 4. By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser. 5. By submitting an entry to the Contest, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions. 6. For a more detailed description of our privacy practices, please refer to our Privacy Policy at https://www.dutchlady.com.my/privacy-policy/ 7. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows: Dutch Lady Careline Telephone No.: 1-800-88-1191 E-mail address: dutchladycareline@frieslandcampina.com