

TERMS AND CONDITIONS

Organiser	Dutch Lady Milk Industries Berhad (Registration No: 196301000165 (5063-V))
Contest Name	Dutch Lady Gawai Keamatan Contest
Eligibility	This contest is open to all citizens of Malaysia aged 18 years old and above with valid identification number (MyKad) as on 15 May 2023 except for employees of the Organiser, its affiliates and/or related companies with the Campaign.
Contest Period	<p>(a) This contest starts from 15 May 2023 at 00:00:00 until 30 June 2023 at 23:59:59. All Entries received outside the Contest Period will be automatically disqualified.</p> <p>(b) The contest will run for Seven (7) Weeks as follow:</p> <ul style="list-style-type: none">(a) Week 1 :15 May 2023 – 21 May 2023(b) Week 2 :22 May 2023 – 28 May 2023(c) Week 3 :29 May 2023- 4 June 2023(d) Week 4: 5 June 2023 – 11 June 2023(e) Week 5: 12 June 2023 – 18 June 2023(f) Week 6: 19 June 2023 – 24 June 2023(g) Week 7: 25 June 2023 – 30 June 2023 <p>(c) The Organiser reserves the right to amend the Contest Period (“Amended Period”) at any time without any prior notice to any party. Any Contest Entries received outside the Contest Period or Amended Period (if any) shall be rejected.</p>
Participating Channels	This contest extended to all East Malaysia stores selling Dutch Lady’s product excluding Peninsula Malaysia stores and online channel.

**Qualifying of
Criteria and
Submission of
Entries**

- (a) Purchase a minimum RM30 and above worth of all Dutch Lady® products (as per “Participating Products” list below) in a single receipt (“Proof of Purchase”) at any participating stores within the Contest Period.
- (b) Participating Products are as per following:
i: All range of liquid milk (UHT 1L, 200ml, 180ml, 125ml, Sterilised milk range)
ii: All range of Family Milk Powder
iii: All range of Growing Up Milk
DL IFFO and FRISO products are not entitled for the contest.
- (c) Participant are required to complete all the details via the online application form & upload original receipt or transaction history to be entitled for the contest as steps shown on below.
- (d) Participant are required to answer the question: Dutch Lady Gawai Keamatan Contest Grand Prize is 10g Gold Bar , yes or no? Any incomplete submission of data will be considered disqualified.
- (e) Participating Step as follow:



1. Scan QR Code

A screenshot of a web form with three rows. Each row has a small square checkbox with a white checkmark on the left, followed by a rectangular text input field.

2. Fill the information

A screenshot of a web form. It features a small square checkbox with a white checkmark on the left. To its right is a rectangular box containing the word "RECEIPT". Below these elements is a large rectangular button with the word "SUBMIT" in bold capital letters. A black mouse cursor arrow is pointing at the bottom right corner of the "SUBMIT" button.

3. Upload original
receipt and submit

- (e) For every spending of RM30 of any Dutch Lady Milk Qualified Products, each submission will be entitled to ONE (1) entry.

	<p>(f) Each Participant may submit multiple Contest Entries. However, each Contest Entry must be accompanied by a different Proof of Purchase. For the avoidance of doubt a single Proof of Purchase cannot be used for two or more separate Contest Entries. Where multiply Contest Entries are found to be accompanied by the same Proof of Purchase, ALL affected Contest Entries will automatically be disqualified.</p> <p>(g) Each Contest Entry must be accompanied by the image of ONE(1) transaction receipt ("Proof of Purchase") which must clearly show the following details :</p> <ul style="list-style-type: none"> (a) The name of the Participating Outlet; (b) Tax Invoice Number; (c) The details of the Qualifying Products; and (d) Time and date of the transaction (which must be within the Contest Period of Amended Contest Period (if applicable)). <p>(h) Any Contest Entries which are incomplete (e.g. missing information, missing Proof of Purchase) or are found to have been tampered with and any Participants which are suspected or found to have cheated/hacked/tampered with the Contest Entry process will automatically be disqualified.</p> <p>(i) Participant must retain the original Proof of Purchase for verification purpose.</p>
Contest Prizes	<p>Grand Prize 2 x Gold Bar 10g (999.9 Pure Gold)</p> <p>First Prize 4 x Travel Voucher worth RM1500</p> <p>Consolation Prize 15 x Boost Credit worth RM200 per week</p>
Winner Selection	<p>(a) Each participant can win ONE (1) prize only during the contest period.</p> <p>(b) All Prize Winner must present the original Proof of Purchase when requested to do so, failing which the Prize Winner will be disqualified from winning the Prize.</p> <p>(c) Grand Prizes Winner Selection</p> <p>A set of serial number will be allocated for the Qualified Entries starting from No "1". The eligible winner will be determined by the total entries received during the contest period and divided by 2 and rounded to the nearer lowest whole number. For example : Total entries received is 1000 entries, then this number to be divided by 2 and rounded to whole number which is 500. Hence the 500th qualified</p>

entries will be the winner for the Grand Prize. The following Participant with Qualified Entry of the week bearing the following serial number will be selected: 500*, 1000*, 1500 and so forth (*computation example: $1000, 500 + 500 = 1000$).

(d) First Prize Winner Selection

A set of serial number will be allocated for the Qualified Entries starting from No "1". The eligible winner will be determined by the total entries received during the contest period and **divided by 5** and rounded to the nearer lowest whole number. For example : Total entries received is 1000 entries, then this number to be divided by 5 and rounded to whole number which is 200. Hence the 200th qualified entries will be the winner for the Prize. The following Participant with Qualified Entry of the week bearing the following serial number will be selected: 200*, 400*, 600 and so forth (*computation example: $200, 200 + 200 = 400$).

(e) Consolation Prize Winner Selection

A set of serial number will be allocated for the Qualified Entries starting from No "1". The eligible winner will be determined by the total entries received during the contest period and **divided by 17** and rounded to the nearer lowest whole number. For example : Total entries received is 1000 entries, then this number to be divided by 5 and rounded to whole number which is 59. Hence the 59th qualified entries will be the winner for the Prize. The following Participant with Qualified Entry of the week bearing the following serial number will be selected: 59*, 118*, 177 and so forth (*computation example: $59, 59 + 59 = 118$).

(f) The Eligible Winners will be contacted via telephone (as per the contact number provided in the Contest Entry). Should the first attempt to contact the Eligible Winners fail (e.g. no reply, telephone number not in service or no connection) TWO (2) further attempts will be made within the next twenty-four (24) hours of the first attempt. Where such further attempts are unsuccessful, the Organiser reserves the right to disqualify the Eligible Winner. The Organiser will not be held liable in the event the Eligible Winner cannot be contacted for any reasons whatsoever.

(g) The Organiser's decision in selecting the Contest Winners is final and no correspondence will be entertained.

(h) The Organiser reserves the right to substitute any of the prize with a prize of equivalent value in the event the original prize offered is, for any reasons whatsoever, no longer available.

(i) The Contest Prizes are non-transferable, non-refundable and non-exchangeable for cash.

	<p>(j) Contest Winners will be responsible for any additional costs, duties, taxes and/or other incidental expenses, which may be incurred as a result and/or related to their acceptance of the Contest Prize.</p>
Winner Announcement/ Prizes Delivery	<p>(a) The list of winners will also be announced on the Organizer's social media https://www.facebook.com/spread.the.goodness.of.milk</p> <p>(b) All prizes will be delivered to winner within 3-4 weeks after winner announcement</p> <p>(c) The Prizes must be claimed within three [3] months from the date of the letter or announcement or notice of the claim of the prize whichever is earlier.</p>
General Terms	<p>(a) The Organizer reserves the right, in its sole discretion, to disqualify any contest entries or contestant that are found or suspected of cheating/hacking/tampering with the contest submission process.</p> <p>(b) All Contestants shall assume full liability and responsibility in case of any accident, injury, damage or claims resulting from the participation in this Contest.</p> <p>(c) The Organiser reserves the right to modify the contest mechanisms, withdraw or terminate this Contest at any time at its sole and absolute discretion without prior notices to any person.</p> <p>(d) The Organiser's decision shall be final. Any queries and/or correspondence pertaining to the decision made by the Organiser will not be entertained.</p> <p>(e) The Organiser will not be responsible or liable for any loss in connection with the Contest, including, but not limited to the following:</p> <p>a) Any problem, loss or damage of whatsoever nature suffered by any party due to any delay and/or failure in receiving and sending the entry as a result of any network, communication or system error, interruption and/or failure experience by the participating internet line and/or resulting from Contestant or the downloading of any materials in the Contest. In the event of such error, interruption and or failure, the Organiser will not be responsible or liable for any failure by any Eligible Contestant to participate in the Contest at any time.</p> <p>b) Any problems, expenses, damages, losses, suits and claims of whatsoever nature against any Eligible Contestant that may arise from or in connection with their participation in the Contest and/or display of Eligible Contestant's entries.</p> <p>c) Any error (including error in notification of Contest winners), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, theft, destruction of, or</p>

	<p>unauthorized access to entries, PC hang whether or not arising during operation or transmission as a result of server functions, virus, bugs or other causes outside its control.</p> <p>(f) By participating in this Contest, all Eligible Contestant agree to defend, indemnify and hold the Organiser harmless from and against any suits, claims, losses, damages and expenses, including reasonable legal fees that may be arise from or in connection with the Contest.</p> <p>(g) Any Terms and Conditions applicable to this Contest which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions.</p> <p>(h) Privacy Notice</p> <ol style="list-style-type: none"> 1. By participating in this Contest, all Eligible Contestant hereby warrant that all statements personal details given are true, correct, accurate and complete and that they have read and understood all the Terms and Conditions of this Contest and agree to be unconditionally bound by it. 2. By participating in the Contest, the Contestant hereby gives their consent to and authorize the Organizer to collect, store, use, process their names, Identification Numbers (IC) and other particulars ["Personal Data"] for the purposes of running the Contest, including but not limited to announcing and publishing Personal Data and/or photos of the Contestant at the Organizer's website for advertising and publicity purposes. 3. By participating in the Contest, the Contestant also give their consent and authorize the Organizer using a third-party service including but not limited to any financial institution to process the Contestant's Personal Data. All such third parties are contractually obliged, not to use the Contestant 's Personal Data in any other than way that stated herein. 4. You may access and request for correction of your personal data, to limit the processing of your personal data, to delete your personal data or to contact us with any enquiries in respect of your personal data as follows: <p>Dutch Lady Careline Telephone No.: 1-800-81-3855 E-mail address: dutchladycareline@frieslandcampina.com</p> 5. For a more detailed description of our privacy practices, please refer to our Privacy Policy at https://www.dutchlady.com.my/privacy-policy/ 6. By Submitting your entry, Contestant have read and agreed to adhere to all the Terms & Conditions for the Contest.
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	<p>7. Any enquiry regarding the Contest's Terms and Conditions, please WhatsApp 016 353 5706 (Working Hours : Monday – Friday , 10am – 6pm)</p>
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