

TERMS AND CONDITIONS

Organiser	Dutch Lady Milk Industries Berhad (Registration No: 196301000165 (5063-V))
Contest Name	<i>Hidupkan Sarapanmu Bersama Dutch Lady!</i>
Contest Period	The Contest starts at 00:00:00 on 15 th August 2024 and closes at 23:59:59 on 30 th September 2024.
Eligibility	<p>The Contest is open to all Malaysian citizens and permanent residents in Malaysia aged eighteen (18) years and above with valid identification number (MyKad or MyPR) as on 15th August 2024.</p> <p>The following groups of persons shall not be eligible to participate in the Contest:</p> <p>(a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses).</p> <p>(b) Employees of the Organiser’s agencies associated with the Contest and their immediate families (spouse, children, parents, siblings, and their spouses).</p>
Entry Method	<p>WhatsApp Entry</p> <ol style="list-style-type: none"> 1. Purchase a minimum of Ringgit Malaysia twenty-five (RM25) of any Dutch Lady® participating products (“Participating Products”) in a single receipt (“Proof of Purchase”) at any Lotus’s stores within the Contest Period (in-store or Lotus’s online). The Participating Dutch Lady Products are as follows: <ol style="list-style-type: none"> a. Dutch Lady® UHT Milk 200ml b. Dutch Lady® UHT Milk 125ml c. Dutch Lady® UHT Milk 1L d. Dutch Lady® Pasteurised Milk 1L 2. Scan the QR code shown on the communication materials at the participating outlet or send the following information via WhatsApp to 018-252 2240 : <ol style="list-style-type: none"> a. Clear picture of the Proof of Purchase b. MyKad/MyPR Number c. Full Name (e.g. ; Picture of Receipt , Upin Bin Along , 90xxxx-xx-5xx3) 3. Each valid Entry completed with the required picture of the Proof of Purchase , fulfilled purchase requirement and personal information received and approved by the Organiser will be serialized during the Contest Period. For every Ringgit Malaysia twenty-five (RM25) purchased of participating products in a single Proof of Purchase from any of the Lotus’s participating stores , one (01) serial number will be allocated to the Entry. For example ; <ol style="list-style-type: none"> a. the single receipt of RM 52.00 of participating products , two (02) serial numbers will be given. b. the single receipt of RM 85.00 of participating products, three (03) serial numbers will be given. 4. There is no limit to the amount of entries with valid purchases during the Contest Period. 5. Each Proof of Purchase is only eligible to one (1) submission only. The Organiser shall reserve the right to disqualify any submission with duplicated Proof of Purchase.

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	<p>6. The Organiser does not accept any alteration of Proof of Purchase in any form. Handwritten receipt, Purchase Orders and/or Delivery Notes will not be accepted as Proof of Purchase.</p> <p>7. Notwithstanding any of the above, upon receipt of the Entry and/or upon selection of the winners, as the case may be, the Organiser shall reserve the right to request for further evidence in the processing of the Entry including the original Proof of Purchase (hardcopy) and the identification documents for verification prior to the delivery of the Prizes. Failure to produce any of the foregoing documents within the stipulated time frame will result in disqualification and forfeiture of the Prizes.</p> <p>8. Retain the original receipt or Proof of Purchase for verification purposes.</p>
<p>Entry Deadline</p>	<p>All entries must be received by the Organiser on or before 23:59:59 on 30th September 2024. Any Entry received outside the Contest Period shall be automatically disqualified.</p>
<p>Judging Details and Winner Selection</p>	<p>Verification of Entries</p> <ol style="list-style-type: none"> 1. Original Tax Invoice receipt indicating the Product(s) and Values, Receipt Number, Valid Purchase Date and Outlet Name 2. Valid required Personal Details 3. Purchase requirement fulfilled. 4. No Duplication of Proof of Purchase 5. No alteration of receipt in any form; store name, items purchased, prices and transaction time 6. Handwritten Receipt, Purchase Order and Delivery Note will not be accepted as proof of purchase. <p>Winner Selection</p> <p>Each participant is eligible to win a maximum of one (1) prize only during the Contest Period;</p> <ul style="list-style-type: none"> • 1 x Grand Prize , or • 1 x First Prize , or • 1 x Second Prize , or • 1 x Consolation Prize <p>The Organiser will contact all shortlisted Winners via WhatsApp from the Contest number 018-252 2240 to the winner’s WhatsApp number submitted during the Contest entry submission to answer a simple Question. Shortlisted winners must reply and provide the correct answer within the stipulated time frame to be eligible to win the Prize.</p> <p>Failure to answer the question correctly or within the stipulated time frame will result in forfeiture of the prize. The Organiser will not be held liable in the event the Qualified shortlisted winners cannot be contacted for whatever reasons.</p> <p>Question: “Dutch Lady milk is packed with nutrients such as Protein, Calcium, Vitamin A and D3.” (True/False)</p>

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Grand Prize : 2 x Fotile Combi One Oven

There are two (2) 2 x Fotile Combi One Oven to be won throughout the Contest Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 3,800 eligible entries/serial numbers received during the Contest Period, this number will be divided by 2. Illustration of computation is as follows:

$$3,800 \div 2 = 1,900^*$$

The Grand Prize shortlisted winner is the 1,900th * serial number entry and subsequent serial numbers with the multiplication of 1900. Example of the shortlisted winning serial number; 1900* and 3800*.

Total of **2 winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

First Prize : 2 x Dyson V8 Absolute Cordless Vacuum

There are two [2] Dyson V8 Absolute Cordless Vacuum to be won throughout the Contest period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 3,800 eligible entries/serial numbers received during the Contest Period and the subtraction of Grand Prize winner's Entry/Entries and divided by 2. Illustration of computation is as follows:

Assuming Grand Prize winner's entries = 9* entries ;

$$3,800 - 9^* = 3,791 \div 2 = \underline{1895.5^*}$$

The First Prize shortlisted winners is the 1895th serial number entry and subsequent serial number with the multiplication of 1895. Example of the shortlisted winning serial number; 1895* and 3790*.

Total of **2 winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

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Second Prize : 2 x iPad 9th Gen (Wi-Fi) 64GB

There are two (2) iPad 9th Gen (Wi-Fi) 64GB to be won throughout the Contest Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 3,800 eligible entries/serial numbers received during the Contest Period and the subtraction of Grand Prize and First Prize winner's Entry/Entries and divided by 2. Illustration of computation is as follows:

Assuming Grand and First Prize winner's entries = 17* entries
 $3,800 - 17* = 3,783 \div 2 = \underline{1891.5*}$

The Second Prize shortlisted winners is the 1891st serial number entry and subsequent serial number with the multiplication of 1891. Example of the shortlisted winning serial number; 1891*and 3782*.

Total of **2 winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

Third Prize : 3 x Midea Mini Fridge

There are three (3) Midea Mini Fridge to be won throughout the Contest Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 3,800 eligible entries/serial numbers received during the Contest Period and the subtraction of Grand Prize, First Prize and Second Prize winner's Entry/Entries and divided by 3. Illustration of computation is as follows:

Assuming Grand , First and Second Prize winner's entries = 29* entries
 $3,800 - 29* = 3,771 \div 3 = \underline{1257*}$

The Third Prize shortlisted winners is the 1257th serial number entry and subsequent serial number with the multiplication of 1257. Example of the shortlisted winning serial number; 1257*, 2514*and 3771*.

Total of **3 winners** will be selected throughout the Contest Period.

The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.

Consolation Prize : 50 x Lotus's Shopping Voucher worth RM150 each

There are fifty (50) Lotus's Shopping Voucher worth RM150 each to be won throughout the Contest Period.

The shortlisted winners will be determined based on the serialized number of Qualified entries received during the Contest Period, for example: 3,800 eligible entries/serial numbers received during the Contest Period and the subtraction of Grand Prize, First Prize ,Second Prize and Third Prize winner's Entry/Entries and divided by 50. Illustration of computation is as follows:

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	<p>Assuming Grand , First ,Second and Third Prize winner’s entries = 40* entries $3,800 - 40* = 3,760 \div 50 = \underline{75.2}$</p> <p>The Consolation Prize shortlisted winners is the 75th serial number entry and subsequent serial number with the multiplication of 75. Example of the shortlisted winning serial number; 75*, 150*, 225*, 300*, 375*, 450*, 525*, 600*, 675*, 750*, 825* and so forth.</p> <p>Total of 50 winners will be selected throughout the Contest Period.</p> <p>The rounding formula will be performed if the winning number of entries arises the decimal value, the number will be rounded down to the nearest single digit number and the multiple serial numbers will be selected as the winner.</p> <p>Winner Announcement</p> <p>The list of winners will also be announced on the Organizer’s official social media page on 20th October 2024 at https://www.facebook.com/spread.the.goodness.of.milk and official website at https://www.dutchlady.com.my/campaigns-promotions/</p> <p>The Organiser shall reserve the right to request for evidence of the original Proof of Purchase (hardcopy) for verification and prize redemption. Failure to produce the hard copy of the Proof of Purchase upon request will result in disqualification and prize forfeiture.</p>
<p>Prizes</p>	<p>Grand Prize 2 x Fotile Combi One Oven</p> <p>First Prize 2 x Dyson V8 Absolute Cordless Vacuum</p> <p>Second Prize 2 x iPad 9th Gen (Wi-Fi) 64GB worth RM1,599 each</p> <p>Third Prize 3 x Midea Mini Fridge worth RM569</p> <p>Consolation Prize 50 x Lotus’s Shopping Voucher worth RM150 each</p>
<p>Prize Claim/Delivery Date</p>	<ol style="list-style-type: none"> 1. The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. 2. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser. 3. All prizes will be processed for delivery or collection within 30 working days from the end of the Contest Period ; 30th September 2024 . The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser. 4. The Organiser reserves the right to substitute any prize with that of similar value at any time without prior notice.

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	<ol style="list-style-type: none">5. The Prizes must be claimed within three [3] months from the date of the letter or announcement or notice of the claim of the prize whichever is earlier.6. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.7. Usage of the Lotus's Shopping voucher prize is subject to Lotus's Stores (Malaysia) Sdn Bhd Terms & conditions; https://corp.lotuss.com.my/voucher/terms-and-conditions8. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
Additional Terms	<ol style="list-style-type: none">1. The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Contest Period, make Prize substitutions, cancel, terminate or suspend the Contest in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Contest will constitute their acceptance of the Terms and Conditions.2. The Organiser, and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Contest, as well as the redemption and/or utilisation of any Prize won.3. The Organiser's decision on all matters relating to the Contest including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.4. By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the participants and winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.5. By submitting an entry to the Contest, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.6. For a more detailed description of our privacy practices, please refer to our Privacy Policy at https://www.dutchlady.com.my/privacy-policy/7. You may access and request for correction of your personal data, to limit the processing of your personal data, or to contact us with any enquiries in respect of your personal data as follows: Dutch Lady Careline Telephone No. : 1-800-81-3855 E-mail address: dutchladycareline@frieslandcampina.com