## CORPORATE GOVERNANCE REPORT

STOCK CODE : 3026

**COMPANY NAME**: DUTCH LADY MILK INDUSTRIES BERHAD

FINANCIAL YEAR : December 31, 2024

## **OUTLINE:**

**SECTION A – DISCLOSURE ON MALAYSIAN CODE ON CORPORATE GOVERNANCE**Disclosures in this section are pursuant to Paragraph 15.25 of Bursa Malaysia Listing Requirements.

# SECTION B – DISCLOSURES ON CORPORATE GOVERNANCE PRACTICES PERSUANT CORPORATE GOVERNANCE GUIDELINES ISSUED BY BANK NEGARA MALAYSIA

Disclosures in this section are pursuant to Appendix 4 (Corporate Governance Disclosures) of the Corporate Governance Guidelines issued by Bank Negara Malaysia. This section is only applicable for financial institutions or any other institutions that are listed on the Exchange that are required to comply with the above Guidelines.

#### SECTION A - DISCLOSURE ON MALAYSIAN CODE ON CORPORATE GOVERNANCE

Disclosures in this section are pursuant to Paragraph 15.25 of Bursa Malaysia Listing Requirements.

## **Intended Outcome**

Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

#### Practice 1.1

The board should set the company's strategic aims, ensure that the necessary resources are in place for the company to meet its objectives and review management performance. The board should set the company's values and standards, and ensure that its obligations to its shareholders and other stakeholders are understood and met.

Application	:	Applied
Explanation on application of the practice	:	The Board is accountable to shareholders to create and deliver sustainable value through oversight of the management of the Company's business, approving strategic plans, monitoring the implementation and providing the necessary support for their successful implementation. The Board met regularly throughout the year to approve the strategic objectives of the Company, to lead the Company within a framework of effective controls which enable risk to be assessed and managed, and to ensure that sufficient resources are available to meet the objectives set.
		At each Board meeting, the Managing Director reports to the Board on various management issues such as the Company's business performance, marketing strategies, commercial performance, risk management, sustainability initiatives and other matters of strategic importance and the Board reviews and deliberates on these matters. The Audit & Risk Committee and the Board also receives a comprehensive summary of the Company's financial performance from the Finance Director for each quarterly reporting period. On 6 December 2024, the Board together with Management deliberated on the financial budget for the financial year ending 31 December 2025 and the same was approved for implementation. The Board also reviewed and approved the updates to the Company's 2030 Strategy, milk supply strategy, Budget 2025, and updates to the Sustainability Roadmap 2030 in FY2024.
Explanation for departure	:	
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Measure	:	
Timeframe	:	

Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

## Practice 1.2

A Chairman of the board who is responsible for instilling good corporate governance practices, leadership and effectiveness of the board is appointed.

Application :	Applied	
••		
Explanation on : application of the practice	The Chairperson ensures that the Company is guided by good corporate governance practices. She facilitates robust dialogue during Board meetings and draws out diverse perspective from the Board members. She always encourages input and Board members are comfortable to challenge recommendations brought forth by Management. The Chairperson ensures that there is a good balance between the time allocated to governance matters and discussions on business performance and strategies during Board meetings. She also ensures that meetings focus on key issues and are not side tracked by unnecessary topics.	
	In FY2024, to further enhance discussions between the Board members, the Chairperson has routinely held meetings with the Non-Executive Directors without the presence of Management, as well as meetings with the Directors who do not represent the major shareholder, Royal FrieslandCampina N.V. ("FC"). This allows for a frank exchange of views amongst the non-executive directors where all non-executive directors can share their views on the issues discussed at the Board meetings and align on guidance that they wish to share with Management.	
Explanation for : departure		
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Timeframe :		

Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

**Practice 1.3**The positions of Chairman and CEO are held by different individuals.

Application :	Applied
Explanation on : application of the practice	The roles of the Chairperson and the Managing Director ("MD") are separately held, and the division of their responsibilities is clearly defined. The MD is an appointee of the major shareholder and heads the Company's Management Team. She is responsible for leading and managing the Company's business within a set of authorities delegated by the Board. She is also responsible for the implementation of the Company's strategy and policy. The Chairperson is an independent director who has never assumed an executive position in the Company.
Explanation for : departure	
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Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

## **Practice 1.4**

The Chairman of the board should not be a member of the Audit Committee, Nomination Committee or Remuneration Committee

Note: If the board Chairman is not a member of any of these specified committees, but the board				
allows the Chairman to participate in any or all of these committees' meetings, by way of invitation,				
then the status of this practice should be a 'Departure'.				
Application	:	Applied		
Explanation on	:	The Chairperson is not a member of any of the Board committees and		
application of the		does not attend or otherwise participate in any of the committee		
practice		meetings.		
Explanation for	_			
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Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

## Practice 1.5

The board is supported by a suitably qualified and competent Company Secretary to provide sound governance advice, ensure adherence to rules and procedures, and advocate adoption of corporate governance best practices.

Application	:	Applied	
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Explanation on application of the practice		The Company Secretary serves the Board and each of its committees and plays a pivotal role in coordinating the Board's governance structure. The Company Secretary is a licensed secretary with over 14 years' experience as company secretary for public listed companies. She is qualified to act as Company Secretary under Section 235 of the Companies Act 2016. The Company Secretary is also a qualified lawyer and provides legal and company secretarial advice to the Board and the Company's Management Team. All Board members have access to the advice and services of the Company Secretary in carrying out their duties. The Company Secretary ensures the Board is provided with sufficient information and time to prepare for Board meetings. She prepares minutes of meetings and provides advisory services on company administration and governance matters, and actively steers the Board toward upholding high standards of corporate governance. The Company Secretary plays a proactive role in ensuring compliance with the Listing Requirements, the Companies Act 2016, and the recommendations in the Malaysian Code on Corporate Governance (as amended from time to time), consistently guiding and challenging the Board to adhere to best practices.	
Explanation for	:		
departure			
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Every company is headed by a board, which assumes responsibility for the company's leadership and is collectively responsible for meeting the objectives and goals of the company.

## Practice 1.6

Directors receive meeting materials, which are complete and accurate within a reasonable period prior to the meeting. Upon conclusion of the meeting, the minutes are circulated in a timely manner.

Application	Applied
Explanation on application of the practice	For each Board Meeting, the agenda and Board papers are distributed at least seven days in advance to enable Directors to have sufficient time to review the Board papers and to obtain further explanation or clarification to facilitate the decision-making process and the meaningful discharge of their fiduciary duties. If necessary, Directors may request and obtain further information on the matters to be discussed in order to be adequately prepared for the meetings. All proceedings of Board meetings are minuted and circulated to the Board members in advance of the next Board meeting for their comments and input.
Explanation for departure	
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There is demarcation of responsibilities between the board, board committees and management.

There is clarity in the authority of the board, its committees and individual directors.

#### Practice 2.1

The board has a board charter which is periodically reviewed and published on the company's website. The board charter clearly identifies—

- the respective roles and responsibilities of the board, board committees, individual directors and management; and
- issues and decisions reserved for the board.

Application :	Applied
Explanation on : application of the practice	The Board has adopted a Board Charter which sets out the Board's strategic intent, authority and terms of reference, and serves as a primary source of reference and introductory information for the Board members. The Board Charter clearly specifies the roles and responsibilities of the Board, the Board Committees, and individual directors. The Board reviews and updates the Charter periodically wherein the latest update was approved by the Board on 19 November 2024. The Charter is available for reference at the Company's website at <a href="https://www.dutchlady.com.my">www.dutchlady.com.my</a>
Explanation for : departure	
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The board is committed to promoting good business conduct and maintaining a healthy corporate culture that engenders integrity, transparency and fairness.

The board, management, employees and other stakeholders are clear on what is considered acceptable behaviour and practice in the company.

#### **Practice 3.1**

The board establishes a Code of Conduct and Ethics for the company, and together with management implements its policies and procedures, which include managing conflicts of interest, preventing the abuse of power, corruption, insider trading and money laundering.

The Code of Conduct and Ethics is published on the company's website.

Application	:	Applied
Explanation on application of the practice	:	Specific principles and procedures in the manner the Company conducts its business are clearly spelt out in FC's Code of Business Conduct which has been adopted by the Company. The Code of Business Conduct is known as Compass and is designed to set a certain standard for all employees and officers of the Company. It promotes integrity in the workplace with focus on safety, rights of employees and human rights, sustainability and avoidance of conflicts of interest. Compass also promotes integrity in business practices with focus on anti-bribery and anti-corruption, gifts and hospitality, fair competition, and fair communication. Finally, Compass focusses on the protection of the Company's interests with focus on protection of confidential information, data protection, integrity of financial reporting and the prevention of fraud.
		In addition to Compass, the Company has adopted FC's anti-bribery and corruption policy known as the Doing Honest Business Policy ("DHB Policy"). The DHB Policy is a policy to conduct business in an honest and ethical manner. The policy has been localized to set out values in Malaysian Ringgit for easier application by the Company's employees and stakeholders. The Company's business partners are also required to conduct business in the manner set out in FC's Business Practices for Business Partners, which the Company has adopted. Moreover, the Company also takes steps to be in compliance with Section 17A of the Malaysian Anti-Corruption Commission Act 2009, which are in line with the Guidelines for Adequate Procedures as prescribed by Section 17A. In FY2024, the Company's employees were provided with training on anti-bribery and corruption which took into consideration the provisions of the Malaysian Anti-Corruption Commission Act 2009.  A copy of Compass, the DHB Policy and the briefing materials on Section 17A is available on the Company's website at <a href="https://www.dutchlady.com.my">www.dutchlady.com.my</a> .

Explanation for departure	•••	
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The board is committed to promoting good business conduct and maintaining a healthy corporate culture that engenders integrity, transparency and fairness.

The board, management, employees and other stakeholders are clear on what is considered acceptable behaviour and practice in the company.

## Practice 3.2

The board establishes, reviews and together with management implements policies and procedures on whistleblowing.

Application	:	Applied
Explanation on application of the practice	••	All the Company's employees and other stakeholders are strongly encouraged to and have access to its whistle-blowing procedure known as "Speak-Up". The Speak-Up procedure serves as an avenue for employees and other stakeholders to voice out their concerns on matters relating to Compass and to raise any suspicions of wrongdoing, malpractice or impropriety in the management of the Company's business and affairs. The Speak Up procedure clearly sets out a well-defined process upon which Compass-related matters can be raised in confidence and anonymity (if requested) in good faith, and without fear of reprisal. The Speak Up phone and web service which is managed by an independent third party is available on any day of the year and at any time. Details of the methods to raise Speak Up Reports are available on the Company's website along with a copy of the Speak Up procedure at <a href="https://www.dutchlady.com.my">www.dutchlady.com.my</a>
Explanation for departure	:	
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Measure	:	
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The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

## Practice 4.1

The board together with management takes responsibility for the governance of sustainability in the company including setting the company's sustainability strategies, priorities and targets.

The board takes into account sustainability considerations when exercising its duties including among others the development and implementation of company strategies, business plans, major plans of action and risk management.

Strategic management of material sustainability matters should be driven by senior management.

Application	: Applied
Explanation on application of the practice	Management is conscious and serious about the Company's responsibility towards sustainability issues and its role in the Company's long-term strategic plans. The Company's Sustainability Steering Committee ("SSC") consists of various functional teams and leads sustainability strategy formulation as well as economic, environmental, social & governance ("EESG") integration approaches. The Management Team or the Functional Heads are responsible to manage EESG topics strategically and integrate EESG considerations in the operations of the Company. In 2024, the Company also hired an Internal Control Specialist — Sustainability, who will design and implement effective controls which aim to enhance DLMI's sustainability framework and controls. This role is in addition to our Sustainability Lead, who closely works with the Management Team to align local, regional and global agendas as well as monitor our compliance to existing and evolving policies and regulations.
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The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

## Practice 4.2

The board ensures that the company's sustainability strategies, priorities and targets as well as performance against these targets are communicated to its internal and external stakeholders.

Application	Applied	
Explanation on application of the practice	The Board ensures that information on the Company's sustainability strategies, priorities, targets, and performance is shared in the Company's Sustainability Report in the Integrated Annual Report.	
Explanation for departure		
Large companies are requ	ired to complete the columns below. Non-large companies are encouraged	
to complete the columns below.		
Measure		
Timeframe		

The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

## **Practice 4.3**

The board takes appropriate action to ensure they stay abreast with and understand the sustainability issues relevant to the company and its business, including climate-related risks and opportunities.

Application	: Applied	
Explanation on application of the practice	The Board and Management are committed towards ensuring responsible corporate conduct is demonstrated and practiced in the Company's daily activities across all aspects of the Company's operations. In FY2024, the Board received quarterly updates from the SSC on critical and material EESG matters. The Board also reviewed and approved all updates to the Company's Sustainability Roadmap 2030 and ensured that the Company's Sustainability Policy was rolled out to DLMI's employees in FY2024.	
Explanation for departure		
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.		
Measure		
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The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

## **Practice 4.4**

Performance evaluations of the board and senior management include a review of the performance of the board and senior management in addressing the company's material sustainability risks and opportunities.

Application	:	Applied	
Explanation on application of the practice	:	In the performance evaluation of the Board and the Management Team for FY2024, the performance of their respective roles in addressing material EESG risks and opportunities was taken into account.	
Explanation for departure	:		
Large companies are required to complete the columns below. Non-large companies are encouraged			
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The company addresses sustainability risks and opportunities in an integrated and strategic manner to support its long-term strategy and success.

## Practice 4.5- Step Up

The board identifies a designated person within management, to provide dedicated focus to manage sustainability strategically, including the integration of sustainability considerations in the operations of the company.

Note: The explanation on adoption of this practice should include a brief description of the responsibilities of the designated person and actions or measures undertaken pursuant to the role in the financial year.			
Application	:	Adopted	
Explanation on adoption of the practice	:	The Company has a Sustainability Lead who manages EESG topics strategically and integrates EESG considerations in the operations of the Company. In 2024 the Company also hired an Internal Control Specialist – Sustainability who will design and implement effective controls which aim to enhance DLMI's sustainability framework and controls.	

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

## Practice 5.1

The Nomination Committee should ensure that the composition of the board is refreshed periodically. The tenure of each director should be reviewed by the Nomination Committee and annual re-election of a director should be contingent on satisfactory evaluation of the director's performance and contribution to the board.

Application	Applied		
Explanation on	The Nominating & Remuneration Committee performs an annual		
application of the	evaluation of the performance and contribution of the Board, every		
practice	director and each board committee, which was rated as satisfactory in FY2024. In addition, the Board has adopted a policy to limit the tenure of an independent director to 9 years without further extension.		
Explanation for			
departure			
Large companies are required to complete the columns below. Non-large companies are encouraged			
to complete the columns below.			
Measure			
Timeframe			

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

## Practice 5.2

At least half of the board comprises independent directors. For Large Companies, the board comprises a majority independent directors.

Application :	Departure	
Explanation on : application of the practice		
Explanation for departure	Currently the Board comprises 8 members, one of whom holds an executive position as the Managing Director, while the other 7 are Non-Executive Directors. Out of the 8 members, 4 are independent and 4 are non-independent directors. The composition exceeds the requirements of Paragraph 15.02 of the Listing Requirements as more than one third of the Board are Independent Non-Executive Directors ("INED"). Of the 4 non-independent directors, 3 are nominees of Royal FrieslandCampina N.V ("FC"), and 1 is a nominee of Permodalan Nasional Berhad. As such, a majority (5 out of 8) of the Board members represents the Company's minority shareholders.  The Company's major shareholder is a foreign co-operative of farmers. The Board considers that the current composition fairly reflects the foreign direct investment and the investment of the minority shareholders. The proportion of INED ensures effective checks and balances on the Board and the independent directors effectively safeguard the interest of the minority shareholders.	
	The Company has an equal number of independent and non-independent directors. However, a majority of the Board members represents the Company's minority shareholders.	
Large companies are require to complete the columns b		Non-large companies are encouraged
Measure :	The Company has an equal number of independent and non-independent directors. However, a majority of the Board members represents the Company's our minority shareholders.	
Timeframe :	Others	More than 3 years - The Board will monitor and review this in the future

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

## Practice 5.3

The tenure of an independent director does not exceed a cumulative term limit of nine years. Upon completion of the nine years, an independent director may continue to serve on the board as a non-independent director.

If the board intends to retain an independent director beyond nine years, it should provide justification and seek annual shareholders' approval through a two-tier voting process.

Application	Not applicable - Step Up 5.4 adopted		
Explanation on application of the practice			
Explanation for departure			
Large companies are requ	ired to complete the columns below. Non-large companies are encouraged		
to complete the columns below.			
Measure			
Timeframe			

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

# Practice 5.4 - Step Up

The board has a policy which limits the tenure of its independent directors to nine years without further extension.

Note: To qualify for adoption of this Step Up practice, a listed issuer must have a formal policy which limits the tenure of an independent director to nine years without further extension i.e. shareholders' approval to retain the director as an independent director beyond nine years.			
Application :	Adopted		
Explanation on : adoption of the practice	The Board has adopted a policy to limit the tenure of an independent director to 9 years without further extension. The policy is available on <a href="https://www.dutchlady.com.my">www.dutchlady.com.my</a>		

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

## Practice 5.5

Appointment of board and senior management are based on objective criteria, merit and with due regard for diversity in skills, experience, age, cultural background and gender.

Directors appointed should be able to devote the required time to serve the board effectively. The board should consider the existing board positions held by a director, including on boards of non-listed companies. Any appointment that may cast doubt on the integrity and governance of the company should be avoided.

Application	Applied		
Explanation on application of the practice	The Board consists of qualified individuals with a good mix of operational and commercial experience. In the appointment of Board members, the Nominating & Remuneration Committee will consider whether members of the Board have both local and international experience and that together, they bring a wide range of competencies, capabilities, technical skills and relevant business experience.		
	The Board also make best endeavours at all times to have at least 30% women Directors on the Board. Currently, out of the 8 members on the Board, 6 are women. As such the Board comprises of 75% women directors.		
Explanation for departure			
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.			
Measure			
Timeframe			

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

## Practice 5.6

In identifying candidates for appointment of directors, the board does not solely rely on recommendations from existing board members, management or major shareholders. The board utilises independent sources to identify suitably qualified candidates.

If the selection of candidates was based on recommendations made by existing directors, management or major shareholders, the Nominating Committee should explain why these source(s) suffice and other sources were not used.

Application	:	Applied	
Explanation on application of the practice	÷	<ol> <li>In respect of the appointment of all directors:</li> <li>Appropriate candidates for independent directors are sourced through recruitment firms based on the needs of the Board;</li> <li>For the Managing Director who is an Executive Director on the Board, appropriate candidates are sourced through recruitment firms as well as from the global FrieslandCampina leadership talent pool;</li> <li>The Nominating &amp; Remuneration Committee considers shortlisted candidates based on their profiles, professional achievements, and personality assessments, with the needs of the Board in mind; and</li> <li>The Nominating &amp; Remuneration Committee then ensures that the candidates are suitable and of sufficient calibre for recommendation to and approval of the Board.</li> </ol>	
Explanation for departure	:		
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.			
Measure	:		
Timeframe	:		

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

## Practice 5.7

The board should ensure shareholders have the information they require to make an informed decision on the appointment and reappointment of a director. This includes details of any interest, position or relationship that might influence, or reasonably be perceived to influence, in a material respect their capacity to bring an independent judgement to bear on issues before the board and to act in the best interests of the listed company as a whole. The board should also provide a statement as to whether it supports the appointment or reappointment of the candidate and the reasons why.

Application	: Applied
Explanation on application of the practice	in the upcoming AGM, Ms. Saw Chooi Lee and Ms. Corine Danielle Tap will retire by rotation pursuant to Rule 105 of the Company's Constitution and Ms. Veronika Winanti Wahyu Utami will retire as she was appointed during the year pursuant to Rule 86.3 of the Company's Constitution. The Board through its Nominating & Remuneration Committee ("NRC") assessed each of the retiring Directors, and considered the following: (i) If there is any evidence of any interest, position or relationship that might influence, or reasonably be perceived to influence, in a material respect, the Directors' capacity to bring an independent judgement to bear on issues before the Board and to act in the best interests of the Company as a whole; and (ii) The Director's performance and contribution based on the Directors' Peer Assessment results for FY2024.  For item (i) the NRC have considered and have found that the retiring Directors each meet the criteria for appointment and re-appointment of directors as set out in the Directors' Fit and Proper Policy. For item (ii), the NRC found that each of the retiring Directors had performed well based on the performance criteria evaluated. (Item (ii) is not relevant to Ms. Veronika Winanti Wahyu Utami as she was appointed to the Board on 15 April 2025).  Based on the above, the Board approved the NRC's recommendation and supports the re-election of Ms. Saw Chooi Lee and Ms. Corine Danielle Tap, who retire in accordance with Rule 105 of the Company's Constitution, and the re-election of Ms. Veronika Winanti Wahyu Utami who retires in accordance with Rule 86.3 of the Company's Constitution.
Explanation for departure	
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Measure			
Timeframe			

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

## Practice 5.8

The Nominating Committee is chaired by an Independent Director or the Senior Independent Director.

Application :	Applied
Explanation on : application of the practice	The Chairperson of the Nominating & Remuneration Committee is Ms. Saw Chooi Lee, the Board's Senior Independent Director. She was appointed as the Chairperson of the NRC on 25 May 2021.
Explanation for : departure	
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Measure :	
Timeframe :	

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

# Practice 5.9

The board comprises at least 30% women directors.

Application	Applied
Explanation on application of the practice	Out of the 8 members currently on the Board, 6 are women. As such the Board comprises of 75% women directors.
Explanation for departure	
Large companies are requ	ired to complete the columns below. Non-large companies are encouraged
to complete the columns	pelow.
Measure	
Timeframe	

Board decisions are made objectively in the best interests of the company taking into account diverse perspectives and insights.

## Practice 5.10

The board discloses in its annual report the company's policy on gender diversity for the board and senior management.

Application	:	Applied
Explanation on application of the practice	:	The Board acknowledges the importance of gender diversity and recognizes the benefits that it can bring. The Board's prime focus on is the strength of the Board and therefore the overriding aim in any new appointments must always be to select the best candidate available. With this in mind, the Board shall at all times make best endeavours to have at least 30% women Directors on the Board. The Board currently comprises of 75% women directors and the Management Team comprises of 50% women.
Explanation for departure	:	
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Measure	:	
Timeframe	:	

Stakeholders are able to form an opinion on the overall effectiveness of the board and individual directors.

## Practice 6.1

The board should undertake a formal and objective annual evaluation to determine the effectiveness of the board, its committees and each individual director. The board should disclose how the assessment was carried out its outcome, actions taken and how it has or will influence board composition.

For Large Companies, the board engages an independent expert at least every three years, to facilitate objective and candid board evaluation.

	y to qualify for adoption of this practice, it must undertake annual board independent expert at least every three years to facilitate the evaluation.
Application :	Applied
Explanation on application of the practice	In FY2024, the Board undertook an internal annual evaluation of the Board's effectiveness. The internal evaluation was led by the NRC Chairperson and facilitated by the Company Secretary. The evaluation was conducted on the Board, the Nominating & Remuneration Committee, the Audit & Risk Committee, the Managing Director and on each individual Board member through a peer evaluation. the Board is satisfied that the Board Evaluation has achieved the objective of enhancing the Board's effectiveness.  Key findings are set out in the Corporate Governance Overview Statement in the Integrated Annual Report.
Explanation for : departure	
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Timeframe :	

The level and composition of remuneration of directors and senior management take into account the company's desire to attract and retain the right talent in the board and senior management to drive the company's long-term objectives.

Remuneration policies and decisions are made through a transparent and independent process.

## Practice 7.1

The board has remuneration policies and procedures to determine the remuneration of directors and senior management, which takes into account the demands, complexities and performance of the company as well as skills and experience required. The remuneration policies and practices should appropriately reflect the different roles and responsibilities of non-executive directors, executive directors and senior management. The policies and procedures are periodically reviewed and made available on the company's website.

Application	:	Applied
Explanation on application of the practice	:	The Board has a remuneration policy in place and this policy was last reviewed in November 2024. The policy for Directors' remuneration is to provide a remuneration package needed to attract, retain and motivate directors of quality required to supervise and/or manage the business of the Company. The Non-Executive Directors are paid fixed annual directors' fees as members of the Board and these are approved by shareholders at the Annual General Meeting.
		Remuneration for the Managing Director of the Company is approved by the Board in consultation with the FC Group. The remuneration for the Managing Director is based on the human resource policies and procedures of the FC Group. The Company follows the performance appraisal system and compensation and benefits scheme of the FC Group. For the Managing Director, corporate and individual performance are rewarded through the use of an integrated pay benefits and bonus structure. Market competitiveness, business results and individual performance are also considered by the FC Group in evaluating the Managing Director's remuneration.
		The Managing Director is not paid meeting attendance allowance or Directors' fees by the Company. The FC nominee directors are also not paid Directors' fees or meeting attendance allowance by the Company. The Directors' fees for the FC nominee directors are paid as corporate management service fees to the FC group which, being a recurrent related party transaction, is part of the shareholders' mandate for recurrent related party transactions sought from the minority shareholders at each Annual General Meeting.  The Company's Remuneration Policy is available on the Company's
		website at <u>www.dutchlady.com.my</u> .

Explanation for departure	•••	
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Measure		
Timeframe	:	

The level and composition of remuneration of directors and senior management take into account the company's desire to attract and retain the right talent in the board and senior management to drive the company's long-term objectives.

Remuneration policies and decisions are made through a transparent and independent process.

#### Practice 7.2

The board has a Remuneration Committee to implement its policies and procedures on remuneration including reviewing and recommending matters relating to the remuneration of board and senior management.

The Committee has written Terms of Reference which deals with its authority and duties and these Terms are disclosed on the company's website.

Application :	Applied
Explanation on : application of the practice	The Company has a Nominating & Remuneration Committee ("NRC") whose primary responsibilities include periodically reviewing and implementing policies governing the remuneration for Non-Executive Directors and to make recommendations to the Board on all elements of remuneration and terms of employment for the Non-Executive Directors.  The Nominating & Remuneration Committee's Terms of Reference is
	available on the Company's website at www.dutchlady.com.my
Explanation for : departure	
Large companies are requi to complete the columns b	red to complete the columns below. Non-large companies are encouraged elow.
Measure :	
Timeframe :	

Stakeholders are able to assess whether the remuneration of directors and senior management is commensurate with their individual performance, taking into consideration the company's performance.

## **Practice 8.1**

There is detailed disclosure on named basis for the remuneration of individual directors. The remuneration breakdown of individual directors includes fees, salary, bonus, benefits in-kind and other emoluments.

Application :	Applied
Explanation on : application of the practice	The detailed disclosure on named basis for the remuneration of individual directors for FY2024 is disclosed below.

			Company ('000)									,	Group ('000	)		
No	Name	Directorate	Fee	Allowance	Salary	Bonus	Benefits-in- kind	Other emoluments	Total	Fee	Allowance	Salary	Bonus	Benefits-in- kind	Other emoluments	Total
1	Datin Seri Sunita Mei-Lin Rajakumar	Independent Director	129,865	6,500	-	-	-	-	136,365	Input info here	Input info here	Input info here				
2	Ramjeet Kaur	Executive Director	-	-	1,673,182	-	-	-	1,673,182	Input info here	Input info here	Input info here				
3	Saw Chooi Lee	Independent Director	81,928	14,300	-	ı	-	-	96,228	Input info here	Input info here	Input info here				
4	Dato' Dr. Rosini binti Alias	Non-Executive Non- Independent Director	80,104	11,700	-	-	-	-	91,804	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here
5	Tengku Nurul Azian binti Tengku Shahriman	Independent Director	83,143	14,300	-	-	-	-	97,443	Input info here	Input info here	Input info here				
6	Darren Kong Kam Seong	Independent Director	80,104	14,300	-	-	-	-	94,404	Input info here	Input info here	Input info here				
7	Corine Danielle Tap	Non-Executive Non- Independent Director	-	-	-	-	-	-	-	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here
8	Jean Serge Krol	Non-Executive Non- Independent Director	-	ı	-	ı	-	-	1	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here
9	Input info here	Choose an item.	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here				
10	Input info here	Choose an item.	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here				
11	Input info here	Choose an item.	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here				
12	Input info here	Choose an item.	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here	Input info here				

1	Input info here Choose an item.	Input	Input	Input info	Input	Input	Input	Input info	Input	Input	Input	Input	Input	Input	Input	
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'	input inio nere	Choose an item.	info here	info here	here	info here	info here	info here	here	info here	info here	info here	info here	info here	info here	info here
1	Input info hara Chasse an item	Input	Input	Input info	Input	Input	Input	Input info	Input	Input	Input	Input	Input	Input	Input	
	5 Input info here Choose an item.		info here	info here	here	info here	info here	info here	here	info here	info here	info here	info here	info here	info here	info here

to complete the columns below.

Stakeholders are able to assess whether the remuneration of directors and senior management is commensurate with their individual performance, taking into consideration the company's performance.

## **Practice 8.2**

The board discloses on a named basis the top five senior management's remuneration component including salary, bonus, benefits in-kind and other emoluments in bands of RM50,000.

Application	: Departure
Explanation on application of the practice	:
Explanation for departure	The most senior member of Management is the Executive Director of the Company, and her remuneration is disclosed in this report and in the Corporate Governance Overview Statement in the Integrated Annual Report. Details of the remaining members of senior Management is shared on general terms and on an aggregated basis only as the Board is of the view that it would not be in the best interest of the Company to disclose these details given the competitiveness in the market for good senior managers in the consumer goods industry. The Board feels that the details provided are sufficiently transparent and allows stakeholders to assess the reasonableness of remuneration paid to members of senior management.
	The Board is of the view that the disclosure of remuneration details may be detrimental to its business interests, given the competitive landscape for key personnel with the requisite knowledge, technical expertise and working experience in the Company's business activities, where intense headhunting is a common industry challenge. Accordingly, such disclosure of specific remuneration information may give rise to recruitment and talent retention issues.
	Alternative:
	Remuneration details of the most senior member of Management is disclosed in the CG Overview Statement and the remuneration of the other members of Management will be shared on general terms and on an aggregated basis only.
Large companies are i	 uired to complete the columns below. Non-large companies are encouraged

Measure	The alternative is sufficiently transparent and allows stakeholders to assess the reasonableness of remuneration paid to members of senior Management.	
Timeframe	Others	More than 3 years - The Board will monitor and review the appropriateness of such disclosure in the future

			Company						
No	Name	Position	Salary	Allowance	Bonus	Benefits	Other emoluments	Total	
1	Input info here	Input info here	Choose an item.	Choose an item.					
2	Input info here	Input info here	Choose an item.	Choose an item.					
3	Input info here	Input info here	Choose an item.	Choose an item.					
4	Input info here	Input info here	Choose an item.	Choose an item.					
5	Input info here	Input info here	Choose an item.	Choose an item.					

Stakeholders are able to assess whether the remuneration of directors and senior management is commensurate with their individual performance, taking into consideration the company's performance.

### Practice 8.3 - Step Up

Companies are encouraged to fully disclose the detailed remuneration of each member of senior management on a named basis.

Application	:	Not Adopted
Explanation on adoption of the practice	:	

			Company ('000)							
No	Name	Position	Salary	Allowance	Bonus	Benefits	Other emoluments	Total		
1	Input info here	Input info here								
2	Input info here	Input info here								
3	Input info here	Input info here								
4	Input info here	Input info here								
5	Input info here	Input info here								

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

#### Practice 9.1

The Chairman of the Audit Committee is not the Chairman of the board.

Application	:	Applied
Explanation on application of the practice	:	The Chairperson of the Audit & Risk Committee is Tengku Nurul Azian binti Tengku Shahriman. Tengku Nurul Azian is an Independent Non-Executive Director. She is not the Chairperson of the Board.
Explanation for departure	•	
Large companies are red to complete the column	•	red to complete the columns below. Non-large companies are encouraged elow.
Measure	:	
Timeframe	:	

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

#### Practice 9.2

The Audit Committee has a policy that requires a former partner of the external audit firm of the listed company to observe a cooling-off period of at least three years before being appointed as a member of the Audit Committee.

Application :	Applied
Explanation on : application of the practice	The Board has not appointed any of the Company's former key audit partners as a member of the Audit & Risk Committee. The Audit & Risk Committee will observe a minimum three (3) year cooling-off period before any former key audit partner can be appointed as a member of the Audit & Risk Committee. This requirement is set out in the Audit & Risk Committee's Terms of Reference.
Explanation for : departure	
Large companies are requi	red to complete the columns below. Non-large companies are encouraged
to complete the columns b	,
Measure :	
Timeframe :	

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

#### **Practice 9.3**

The Audit Committee has policies and procedures to assess the suitability, objectivity and independence of the external auditor to safeguard the quality and reliability of audited financial statements.

Application	:	Applied		
Explanation on application of the practice	••	In FY2024, the ARC carried out the following, in accordance with the ARC's Terms of Reference:  1) The ARC had additional meetings with the External Auditors twice without the presence of management in addition to the usual meetings with the External Auditors.  2) The ARC also considered the performance of the External Auditor and reviewed the suitability, objectivity, and independence of the External Auditors.  3) The ARC considered the quantum of non-audited related fees paid to the External Auditors.		
Explanation for departure	:			
Large companies are req to complete the columns		ed to complete the columns below. Non-large companies are encouraged Plow.		
Measure	•••			
Timeframe	•			

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

## Practice 9.4 - Step Up

The Audit Committee should comprise solely of Independent Directors.

Application	:	Not Adopted
Explanation on adoption of the practice	•	

There is an effective and independent Audit Committee.

The board is able to objectively review the Audit Committee's findings and recommendations. The company's financial statement is a reliable source of information.

#### Practice 9.5

Collectively, the Audit Committee should possess a wide range of necessary skills to discharge its duties. All members should be financially literate, competent and are able to understand matters under the purview of the Audit Committee including the financial reporting process.

All members of the Audit Committee should undertake continuous professional development to keep themselves abreast of relevant developments in accounting and auditing standards, practices and rules.

Application :	Applied
Explanation on : application of the practice	The members of the Audit & Risk Committee are all financially literate and have a full understanding of the financial reporting process and the financial matters discussed. The members also attend training on new rules or standards relating to the accounting standards, tax rulings or corporate governance changes. The Chairperson of the Audit & Risk Committee plays an active role in updating the other members on such new developments.
	The Chairperson, Tengku Nurul Azian binti Tengku Shahriman, is an Advocate and Solicitor of the High Court in Malaya, a Barrister of Law of the Honourable Society of Inner Temple and has an LLB (Hons) from the School of Oriental & African Studies, University of London. She has over 18 years of broad experience in investment banking and corporate finance and was previously the Executive Vice President & Partner of PEMANDU Associates Sdn Bhd, a management consulting firm which is focused on public sector transformation and business turnaround with global experience. She sits on the Boards and Audit and Risk Committees of other companies in Malaysia.
Explanation for : departure	
Large companies are requito complete the columns b	ired to complete the columns below. Non-large companies are encouraged pelow.
Measure :	

Timeframe	:	

Companies make informed decisions about the level of risk they want to take and implement necessary controls to pursue their objectives.

The board is provided with reasonable assurance that adverse impact arising from a foreseeable future event or situation on the company's objectives is mitigated and managed.

Practice 10.1

The board should establish an effective risk management and internal control framework.

Application	:	Applied			
Explanation on application of the practice		The Company adopts the Enterprise Risk Management ("ERM") and Internal Control Framework ("ICF") which enables Management to identify, assess, prioritise and manage risks on a continuous and systematic basis. The ERM framework issued by FC is in line with the COSO framework where risks are divided into 4 main categories: Strategic, Operational, Financial & Compliance. The Board, through the Audit & Risk Committee ("ARC") continuously reviews the adequacy, integrity and effectiveness of the risk management and internal control framework to ensure that the same are soundly conceived, in place, effectively administered and regularly monitored.			
		As an integral part of the risk management and internal control framework, an assessment is also performed on the internal controls framework, focusing on transparency, accountability and safeguarding of the Company's assets. Outcome of the assessment is reported to the ARC during their quarterly meetings.			
		The Global Risk & Control Team assists the ARC and the Management in the effective discharge of their responsibilities in respect of risk management, internal control and governance.			
Explanation for departure	:				
Large companies are req to complete the columns		ed to complete the columns below. Non-large companies are encouraged elow.			
Measure	••				
Timeframe	:				

Companies make informed decisions about the level of risk they want to take and implement necessary controls to pursue their objectives.

The board is provided with reasonable assurance that adverse impact arising from a foreseeable future event or situation on the company's objectives is mitigated and managed.

#### Practice 10.2

The board should disclose the features of its risk management and internal control framework, and the adequacy and effectiveness of this framework.

Application	: Applied
Explanation on application of the practice	Risk Management is an integral part of how the Company does business and it is supported by good governance. Enterprise Risk Management ("ERM") practices throughout the organisation enables the Company to accelerate its growth and enhance its performance. This success is built upon by timely identifying, evaluating and effectively mitigating risks that could prevent the organisation from realising its strategic objectives.
	Prior to the quarterly ARC meeting, the Global Risk & Control Team coordinates a continuous risk dialogue session with all the risk owners and functional heads to identify new risks and update the existing risks in the Company's risk register. The activity would be conducted to update, evaluate and monitor all the risks identified. Mitigating activities are also discussed and adopted. The risks landscape as well as the mitigation plans are assessed and categorised based on the level of impact and likelihood as set out in the ERM framework adopted by the Company.
	The Company has adopted FC's Internal Control Framework ("ICF") compliance programme that emphasises on key controls surrounding the financial reporting process, the Company's compliance with applicable laws and internal policies, and the effectiveness of the internal processes. The Global Risk & Control Team discusses noncompliance areas, if any, and control deficiencies with relevant process owners and reports it in a monitoring tool whilst ensuring the necessary remediation action plan is in place. Completed action plans are then retested to ensure adequate remediation is in place. Assessment results, deficiencies and controls requiring improvement are regularly reported and updated to the ARC during their quarterly meetings.  Further information on this is set out in various sections of the Corporate Governance Overview Statement, Statement of Risk Management & Internal Control and the Audit & Risk Committee Report.

Explanation for departure	•••		
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.			
Measure	•		
Timeframe	•		

Companies make informed decisions about the level of risk they want to take and implement necessary controls to pursue their objectives.

The board is provided with reasonable assurance that adverse impact arising from a foreseeable future event or situation on the company's objectives is mitigated and managed.

#### Practice 10.3 - Step Up

The board establishes a Risk Management Committee, which comprises a majority of independent directors, to oversee the company's risk management framework and policies.

Application	:	Adopted
Explanation on adoption of the practice	:	This role has been assumed by the Audit Committee and the committee is now known as the Audit & Risk Committee ("ARC").

Companies have an effective governance, risk management and internal control framework and stakeholders are able to assess the effectiveness of such a framework.

#### Practice 11.1

The Audit Committee should ensure that the internal audit function is effective and able to function independently.

Application :	Applied
Explanation on application of the practice	The Internal Audit function is performed in-house and is led by the Head of Internal Audit who reports functionally to the ARC and administratively to the Finance Director. It assists the ARC and Management in the effective discharge of their responsibilities and its principal role is to undertake independent and systematic reviews of the Company's internal control system so as to provide objective assurance on the adequacy, integrity and effectiveness of the Company's risk management, internal controls and the overall governance processes. The Internal Auditors are empowered with strict accountability for confidentiality and safeguarding records and information, is authorized full, free, and unrestricted access to any and all of the Company's records, physical properties, to carrying out any internal audit or investigation engagement.
	The Internal Audit function is independent from the activities of other operating departments and undertakes to review key processes of the Company and its relationships with third parties.
	The activities of the Internal Audit function are carried out based on the Internal Audit Plan approved by the ARC. The Internal Audit Plan is developed based on the risk profiles identified in accordance with the Company's Risk Management Framework and in consultation with the Management Team. The ARC reviews the extent of the audit scope and coverage of the IA activities; and the adequacy and competency and the internal audit resources to support the completion of the plan. At the quarterly ARC meetings, the Head of Internal Audit reports to the ARC on the progress of Internal Audit activities and the resource requirements, including interim changes and the impact of resource limitations. The report to the ARC also covers significant risk and control issues, including fraud risks, governance issues and other matters that require the ARC's attention.
	In carrying out the audit activities, the Internal Audit function has adopted the International Standards for the Professional Practice of Internal Auditing (IIA Standards) issued by the International Internal Audit Standards Board. The internal audit staff adhere to the Code of Ethics adopted by the IIA which sets out, among others, the principles relevant to the profession and practice of internal auditing and the rules of conduct expected of internal auditors.

Explanation for departure	•••		
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.			
Measure	•		
Timeframe	•		

Companies have an effective governance, risk management and internal control framework and stakeholders are able to assess the effectiveness of such a framework.

#### Practice 11.2

The board should disclose-

- whether internal audit personnel are free from any relationships or conflicts of interest, which could impair their objectivity and independence;
- the number of resources in the internal audit department;
- name and qualification of the person responsible for internal audit; and
- whether the internal audit function is carried out in accordance with a recognised framework.

Application	:	Applied	
Explanation on application of the practice	:	The Internal Audit function is independent from the activities of other operating departments and undertakes to review key processes of the Company and its relationships with third parties. The Internal Audit function also works collaboratively with the Global Risk & Internal Controls team to review the risk management process of the company as a whole.	
		The ARC evaluated the performance of the Internal Audit function for FY2024 and was satisfied with the overall performance of the function as it had been effective in performing its duties. The Internal Audit function also provided value added recommendations to the organisation, strengthening its internal controls, and was able to function independently.	
		Further information on this is set out in various sections of the Corporate Governance Overview Statement, Statement of Risk Management & Internal Control and the Audit & Risk Committee Report.	
Explanation for departure	:		
• •		ed to complete the columns below. Non-large companies are encouraged	
to complete the columns	s be	Plow.	
Measure	:		
Timeframe	:		

There is continuous communication between the company and stakeholders to facilitate mutual understanding of each other's objectives and expectations.

Stakeholders are able to make informed decisions with respect to the business of the company, its policies on governance, the environment and social responsibility.

#### Practice 12.1

The board ensures there is effective, transparent and regular communication with its stakeholders.

Application :	Applied
Explanation on : application of the practice	The Company disseminates information to its stakeholders through the AGM, its Integrated Annual Report and the announcements made on Bursa.
	The Company's corporate website provides quick access to information about the Company. The information on the corporate website includes the corporate overview, information on the Board of Directors and the Management team, Compass and other Company policies, the Board Charter and Board Committee Terms of References, financial results, announcements to Bursa, minutes of general meetings, the Company's Integrated Annual Reports and Circulars to shareholders, the Company's products, media releases, and other corporate news.
	The Integrated Annual Report provides a comprehensive report on the Company's operations and financial performance. An online version of the full Integrated Annual Report is available and downloadable from the Company's website.
	The Board shares information to its shareholders during general meetings and encourages shareholders to ask questions which are addressed during the meeting. Minutes of the general meetings, together with a summary of the questions discussed during the meeting are shared on the Company's website within one month of the date of the meeting.
	The Company also organizes meetings with investment analysts and fund managers periodically. The Company actively responds to requests for discussions with institutional shareholders and analysts, locally and abroad, to provide them better insights into the Company. In FY2024, the Company held an investor relations meeting in November. The presentation shared during the meeting is available on the Company's website.
Explanation for : departure	

Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.		
Measure		
Timeframe		

There is continuous communication between the company and stakeholders to facilitate mutual understanding of each other's objectives and expectations.

Stakeholders are able to make informed decisions with respect to the business of the company, its policies on governance, the environment and social responsibility.

#### Practice 12.2

Large companies are encouraged to adopt integrated reporting based on a globally recognised framework.

Application :	Applied
Explanation on : application of the practice	The Company is continuing its journey into integrated reporting for the 2024 Integrated Annual Report. DLMI's Integrated Annual Report 2024 covers our financial and non-financial performance for the period of 1 January 2024 to 31 December 2024. This reporting boundary covers all the Company's operations and activities in Malaysia. The intention through the report is to provide stakeholders a complete, fair and balanced assessment of our financial and non-financial performance; near-term to long-term strategic priorities, material matters, and key risks and opportunities.
	Our immediate focus is on the National Sustainability Reporting Framework (NSRF), with phased implementation in the first year based on the reliefs provided by NSRF, and full compliance by the reporting period FY2027. The NSRF is premised on IFRS S1 and S2 requirements, which also embeds key aspects of TCFD.
	The structure and format of this report has been planned to support:
	<ul> <li>The Company's 3-year journey starting 2022 to improve quality of reporting and enhance the level of compliance to <ir> Framework</ir></li> <li>The Company's 4-year journey starting 2023 to achieve alignment with the recommendations and reporting requirements of TCFD and IFRS S1 and S2</li> </ul>
Explanation for : departure	
Large companies are requi to complete the columns b	red to complete the columns below. Non-large companies are encouraged elow.
Measure :	

Timeframe	:	

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

#### Practice 13.1

Notice for an Annual General Meeting should be given to the shareholders at least 28 days prior to the meeting.

Application :	Applied
Explanation on : application of the practice	The Company's Notice of AGM is published in a local newspaper and is issued to shareholders at least 28 days prior to the date of the AGM.
Explanation for :	
departure	
acparture	
Large companies are requi	red to complete the columns below. Non-large companies are encouraged
to complete the columns b	pelow.
Measure :	
Timeframe :	

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

#### Practice 13.2

All directors attend General Meetings. The Chair of the Audit, Nominating, Risk Management and other committees provide meaningful response to questions addressed to them.

	<del>-</del>	
Application	: Applied	
Explanation on application of the practice	The Company's AGM in May 2024 was held virtually where all Directors were physically present at the Broadcast Venue of the meeting except for Ms. Corine Tap who is based overseas who joined the meeting virtually.	
Explanation for departure		
Large companies are requ	ired to complete the columns below. Non-large companies are encouraged	
to complete the columns below.		
Measure		
Timeframe		

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

#### Practice 13.3

Listed companies should leverage technology to facilitate-

- · voting including voting in absentia; and
- remote shareholders' participation at general meetings.

Listed companies should also take the necessary steps to ensure good cyber hygiene practices are in place including data privacy and security to prevent cyber threats.

Application	:	Applied	
Explanation on application of the practice	:	Since 2020, the Company's general meetings have been held virtually through live streaming and online remote voting. For virtual meetings, only shareholders who have registered and who have been verified by the poll administrator were allowed to participate in the meetings. The Company has leveraged technology to facilitate greater shareholders' participation and enhance the proceedings of the AGM. Resolutions during the AGM were arrived at via online electronic poll voting to enable all shareholders to cast their votes. The Share Registrar, Boardroom Share Registrars Sdn Bhd acted as the Poll Administrator to conduct the online electronic polling process. Sky Corporate Services Sdn was appointed as the Independent Scrutineer to verify the poll results. The meeting and online voting was conducted using a system which contains data privacy and security features. Information on how the shareholders can register, participate, and vote during the virtual meeting was provided in the notice of meetings which were delivered to each shareholder in accordance with the terms of the Company's Constitution.	
Explanation for departure	:		
	•	ed to complete the columns below. Non-large companies are encouraged	
to complete the colun	nns be	Plow.	
Measure	:		
Timeframe	:		

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

#### Practice 13.4

The Chairman of the board should ensure that general meetings support meaningful engagement between the board, senior management and shareholders. The engagement should be interactive and include robust discussion on among others the company's financial and non-financial performance as well as the company's long-term strategies. Shareholders should also be provided with sufficient opportunity to pose questions during the general meeting and all the questions should receive a meaningful response.

Note: The explanation of adoption of this practice should include a discussion on measures undertaken to ensure the general meeting is interactive, shareholders are provided with sufficient opportunity to pose questions and the questions are responded to.			
Application :	Applied		
Explanation on : application of the practice	The Board takes reasonable steps to encourage shareholder participation at general meetings. The Chairperson, who chaired the proceedings provided fair opportunity and time to all shareholders to exercise their rights to raise questions and make recommendations. Shareholders are always encouraged to provide questions on the resolutions being proposed or on the Company's operations and performance in general via email before the meeting and via the Q&A portal during the meeting. Answers to questions received beforehand will be dealt with during the Managing Director's presentation or answered verbally during the meeting. During the virtual general meetings, shareholders are encouraged to participate via the Q&A portal during the meeting. Questions received from MSWG were also presented and answered during the meetings.		
Explanation for : departure			
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.			
Measure :			
Timeframe :			

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

#### Practice 13.5

The board must ensure that the conduct of a virtual general meeting (fully virtual or hybrid) support meaningful engagement between the board, senior management and shareholders. This includes having in place the required infrastructure and tools to support among others, a smooth broadcast of the general meeting and interactive participation by shareholders. Questions posed by shareholders should be made visible to all meeting participants during the meeting itself.

Note: The explanation o	f adoption of this practice should include a discussion on measures		
undertaken to ensure the general meeting is interactive, shareholders are provided with sufficient			
opportunity to pose questions and the questions are responded to. Further, a listed issuer should also			
provide brief reasons on th	ne choice of the meeting platform.		
Application :	Applied		
Explanation on : application of the practice	The broadcast of the virtual general meetings held in FY2024 ran smoothly and shareholders were able to see and hear the meeting proceedings clearly. Shareholders were also able to participate in the meetings by asking questions via the Q&A portal. The Chairperson, who chaired the proceedings provided fair opportunity and time to all shareholders to exercise their rights to raise questions and make recommendations. These questions were either answered via the portal which was visible to the shareholders or answered verbally by the Managing Director and the Finance Director during the meeting.		
Explanation for : departure			
Large companies are requi	red to complete the columns below. Non-large companies are encouraged		
to complete the columns b	elow.		
Measure :			
Timeframe :			

Shareholders are able to participate, engage the board and senior management effectively and make informed voting decisions at General Meetings.

#### Practice 13.6

Minutes of the general meeting should be circulated to shareholders no later than 30 business days after the general meeting.

Note: The publication of Key Matters Discussed is not a substitute for the circulation of minutes of general meeting.		
Application	:	Applied
Explanation on application of the practice		The full minutes of meeting which includes answers to the shareholders' questions were available on the company website within 30 days after the general meeting.
Explanation for departure		
Large companies are required to complete the columns below. Non-large companies are encouraged to complete the columns below.		
Measure	:	
Timeframe		

# SECTION B – DISCLOSURES ON CORPORATE GOVERNANCE PRACTICES PERSUANT CORPORATE GOVERNANCE GUIDELINES ISSUED BY BANK NEGARA MALAYSIA

Disclosures in this section are pursuant to Appendix 4 (Corporate Governance Disclosures) of the Corporate Governance Guidelines issued by Bank Negara Malaysia. This section is only applicable for financial institutions or any other institutions that are listed on the Exchange that are required to comply with the above Guidelines.

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